**Current OCV wiki home page – https://aka.ms/ocvwiki**

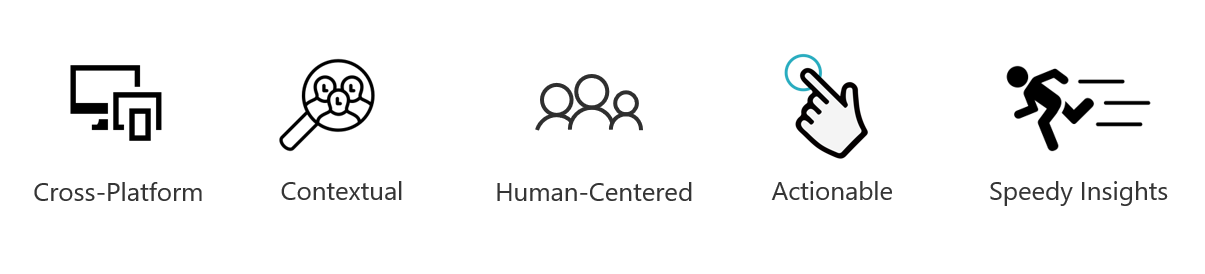
**New full URL – https://www.owiki.ms/wiki/ocv/ocv\_home**

# Welcome to the OCV wiki!

One Customer Voice (OCV) is a modern feedback platform **that empowers** customers and engineers to **design and** improve products together.

## What we offer

OCV provides a powerful way to collect and consume feedback, and close the loop with customers through our innovative talkback and relief features.



## Getting started and getting around

|  |  |
| --- | --- |
| ****New to OCV?**** | Getting Started with OCVKey Concepts and WorkflowsPrivacy TrainingTalkback Training |
| ****Collecting Feedback** - I**n-app**** | Feedback SDK​Floodgate SDKPetrol APICoherent design patterns (coming soon) |
| ****Collection Feedback - External Sources**** | Ingestion Sources |
| ****Consuming Feedback** - **OCV Website********Trending Forums**** | Search Query Syntax​Setting up Email AlertsDiagnosticsGDPR ComplianceAction BoardEmerging IssuesTelemetry IntegrationCustomer TalkbackFAQs |
| ****Machine Learning**** | Classification Backfill scheduleMachine Learning News |
| ****Troubleshooting**** Data quality/unexpected issues on website  Issue accessing the website  Updating Area name or other details | Submit bug on OCV website  Auth issues wiki  **Send email** to ocvhelp |
| ****Accessing OCV Data and Reporting**** | ReportingKustoCosmosLoad data into Excel (or PowerBI) using the API​ API for accessing OCV data from Elasticsearch backendAPI for issue creation and linking |
| ****Join the OCV Community**** Quarterly Newsletter  Latest OCV updates for power users  Latest client-side Diagnostics **feature** updates  **OCV on Stack Overflow** | Ocvnews DG (ocvnews)  Ocvchampions DG (ocvchamps)  DIG Diagnostics v-team DG (oinsdiagvteam)  **Use the [OCV] tag** - - https://stackoverflow.microsoft.com/questions/tagged/ocv |
| ****Sign up for Office Hours**** | Office Hours How-to Page |

**See Also**

Telemetry Home

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